**Six Action Shoes**

1. *navy formal shoes*
2. *grey sneakers*
3. *brown brogues*
4. *orange gumboots*
5. *purple riding boots*
6. *pink slippers*

- How it all began…
- The starting-point for this framework was a lunch in London with some senior police officers.
- It was difficult to train people to deal with a variety of situations: paperwork; looking after a lost child; traffic duty; armed crime; domestic disputes; major disasters and crises, etc.
- How it works…
- The Six Action Shoes separate action into six basic styles: such as 'routine action'; 'crisis action'; 'entrepreneurial action', etc.
- The action pattern for each style can be learned.
- It then becomes a matter, in training, of identifying the style - when you have to, you know what to do.
- Different from the hats…
- Unlike the Six Hats the Action Shoes can be combined.
- There may be a crisis situation with high human values.
- Edward de Bono
- wrote this book in a single session on a flight from London to Auckland, New Zealand.
- Edward is kind of amazing!
- He has written "75 books with translations into 37 languages".
- He has spent the last 30 years teaching thinking, including working with governments, corporations, organizations and individuals, speaking publicly or privately on many matters.

- He has started to set up the World Center for New Thinking, based in Malta, which he describes as a "kind of intellectual Red Cross".

- Here are the 6 Action Shoes!

  - **Navy formal shoes** - **routines and formal procedures**
  - **Grey sneakers** - **exploration, investigation and collection of evidence**
  - **Brown brogues** - **practicality and pragmatism**
  - **Orange gumboots** - **danger and emergency action**
  - **Pink slippers** - **care, compassion and attention to human feelings and sensitivities**
  - **Purple riding boots** - **authority and command**

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